

Building Wisdom Building Trust

Over 55 Years in Building Consultancy & Design
Over 20 Years in Facilities Management



Our Group

Services grounded in knowledge



 **acr**
SOLUTIONS



**Building Consultancy
& Design**

 **acr**
FACILITIES



**Facilities
Management**

 **acr**
DRONE SERVICES



**Drone
Services**

Welcome to ACR and thank you for wanting to know more about us.

We've been designing, consulting and maintaining buildings across major industries since 1969, through it all we have come to recognise that the most important component of any building is the knowledge that goes into it.

You might perceive that we are relatively small, but we're perfectly formed with a wealth of in-house experience. We are chartered civil and building engineers, experienced project managers, chartered architects and qualified facilities managers. We're from the North but we provide services UK-wide and internationally.

We have become renowned for providing a full range of design disciplines, including all aspects of Construction Design, Project Management and CDM.

We believe in building great relationships and we do this by continually providing the highest quality work. We deliver on our promises, we communicate well and we enjoy what we do. With meticulous attention and total ownership, we demonstrate to our clients daily that knowledge and good planning will save time, energy and money.

We've put together this brochure which gives an introduction to our central products; Building Consultancy and Design, Facilities Management and Drones Services. It includes information about our capabilities and has some great testimonials from our clients.

If we can help you with anything at all, please get in touch.



Simon Robinson
Managing Director

Building Consultancy, Project Management & Design



We provide an invaluable inception-to-completion service across multiple sectors.

We analyse your needs and match those to our wealth of in-house experience. We are fully equipped for computer analysis, CAD, draughting, technical support and administration. All of our work is supervised by a Director or Associate for quality and compliance.

International projects

We have completed major projects in South Africa, Mexico and China and we are equipped to handle the complexities of building consultancy and design globally.

Unique environments

We can help you plan buildings for earthquake zones, hazardous chemicals, unique atmospheres and extreme temperatures.

Diverse sectors

Our expertise spans estate management, industrial buildings, hospitals, manufacturing plants, commercial buildings, historic refurbishments and more.

Specialism in pharma logistics

We are proud to have completed major building design and consultancy projects for clients like AAH Pharmaceuticals, Bachem, Phoenix Healthcare and Movianto.



Maintain full dialogue through all project stages



Make key decisions in real time with a single point of contact



Achieve economical solutions and stay on time

Principal Designers

We have a proven track record as Principal Designer.

Trust us to manage the risks associated with your projects and to manage the flow of Health and Safety information between clients, designers and contractors.

Member of



"We have used ACR on many occasions over the last 10 years to provide advice and expertise relating to an extensive range of building services, most noteworthy being the Phase I fit-out of our current site and Phase II extension build and fit-out, including initial contract tenders, project management and full CDM compliance.

All projects were completed on-time and within budget thanks to ACR. At all times they were professional, reliable and dedicated and provide a high-calibre consultancy service that we will continue to use for future requirements and would highly recommend."

Site Manager, Bachem (UK) Limited



BACHEM

Civil & Structural Engineers

From domestic jobs to historic refurbishments and state-of-the-art industrial developments, you can come to us at any stage and in any capacity.

We design various types of structures within various sectors, and we're expert in forensic engineering investigations after structural failures.

We're equally competent with brick and timber as we are with steel and glass, 18th century restorations or modern cable-stayed structures. And we maintain clear relationships between clients, architects, sub-contractors and all construction professionals involved in your project.



"ACR have a very long established relationship with AAH and have been key to the success of a large number of projects over the years including a design and build warehouse in Stoke.

They have also been our FM managing agent for a number of years now and have helped to drive best practice, cost savings and national contracts on a wide range of services, helping us to achieve legal and statutory compliance. They are always professional, have a very customer-focused, can-do culture and are a source of great knowledge and advice."

Head of Property, Celesio UK

celesio

Project Management



Choose dedicated Project Management with a single point of contact.

On your behalf, we commission specialist services, liaise with planning authorities and environmental groups.

We coordinate enabling and preparation works, form schedules and control your costs. We navigate constantly changing regulations, environmental issues and Health & Safety laws to deliver on time, on budget and to the highest standards.



"We faced a challenging project to refurbish a 21,400m² factory with major exterior cladding requirements and the delivery of an improved 2,270m² of office space. ACR were employed as Construction Consultants, Principal Designer and Contract Administrators.

The job was successfully accomplished and helped Flowserve get value for our project budget. ACR have since consulted on a number of our development projects and remain our 'go to' consultant in all matters relating to our buildings management."

Manager of Facilities Development Projects & Support, Flowserve

FLOWSERVE

Facilities Management



We help you to consider the whole life cost of your buildings beyond construction.

We improve the quality of Facilities Management systems, making them more streamlined and accountable. A dedicated ACR FM Team gives you simplicity, compliance, safety and savings.

All of our processes and procedures are managed on approved systems that meet the requirements of ISO 9001 and ISO 14001. And with three levels of support and a number of bolt-ons to choose from, we have a package to suit your businesses and your budget.

Services can include

Air Conditioning / Fire Alarm Systems / Emergency Lighting
Smoke Detection / Sprinkler Systems / Roller Shutter Doors
Speed Doors / Electrical Faults / Lighting / Plumbing
Generators / Glazing / Heating & Ventilation
General Building Works / Painting & Decorating
Roofing & Guttering / Drainage / Traffic Barriers
Refrigeration / Building Maintenance / Pest Control
Locksmith / Flooring

"The benefits of working with ACR to manage the site facilities are many. Primarily it's great having one point of contact to cover all eventualities. Couple that with the knowledge that all contractors who are sent to site are fully checked and vetted and it brings great peace of mind and allows me to concentrate on the more specialised in house maintenance team."

Systems Manager, AAH Leeds

Reasons to work with us

Benefit from our knowledge

Our highly experienced team can advise you about current legislation, avoidance of potential fines, or H&S concerns.

Work with people you can trust

We consider this the most vital part of every customer relationship and one of the reasons why we retain clients for decades.

Get a dedicated point of contact

Receive monthly reports and regular meetings.

Make a 10 year forecast

Break it all down with an analysis of spend by trade, category of works, or a specific property.

Assess against established KPIs

We monitor contracts so all gets done to the highest standards. We keep your budgets on track, spaces safe and personnel motivated.

"I first met Simon and came into contact with ACR more than 20 years ago when I undertook a new role.

Since then I have worked with Simon on many projects from building new green field sites through to facilities management and he has always treated the project as if it were his own money.

Having moved positions and organisations I always look to Simon and ACR to be part of the team."

Managing Director, Movianto



Save time on contractor engagement

We manage everything. We negotiate best services and prices, ensure qualifications and insurances, complete RAMS and handle billing.

Know your building is being looked after

We approach your space as if it's our own. We scrutinise everything and ensure works are fair, correct, legal and ethical.

Prepare and receive tailor-made solutions

We treat you as though you're our only client. You get a dedicated point of contact and we stand to attention every time you call.

Call our technical helpdesk

We have a friendly responsive team who answer all calls 24/7 with no automation. And we log every detail so you can call it back later.

Secure your FM documentation

We use bespoke software to capture and store all of your FM documentation for legal compliance and auditing. Retrieve it simply at any time.

"ACR have been working with Helena Partnerships for over 12 months helping to ensure that Helena's facilities management plan is robust and fully compliant with the relevant legislation.

Having that extra pair of eyes reviewing Helena's systems and procedures has been reassuring. ACR have provided a range of suggestions on how to improve systems and processes and have continued to offer a helping hand to ensure Helena are fully compliant."

Facilities Manager, Helena Partnerships



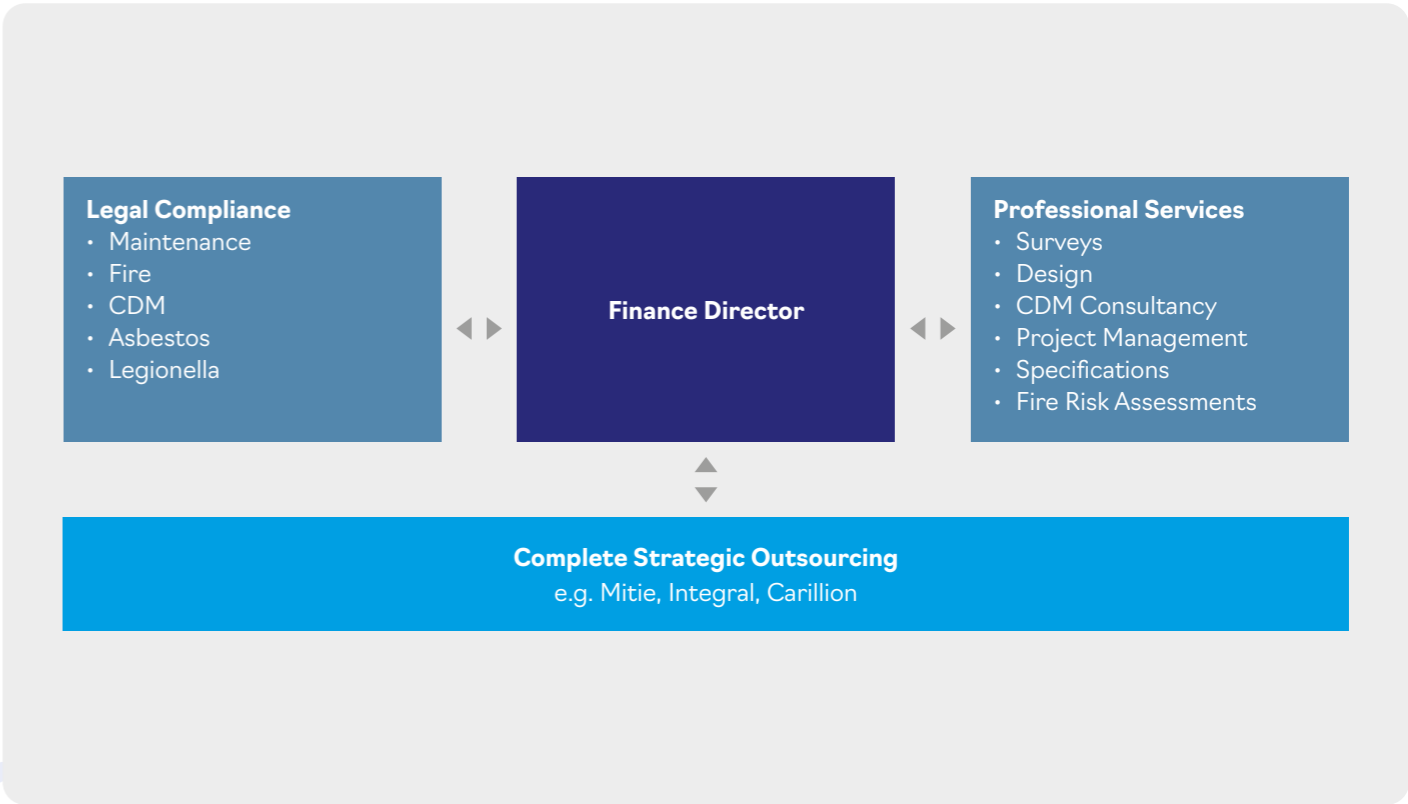
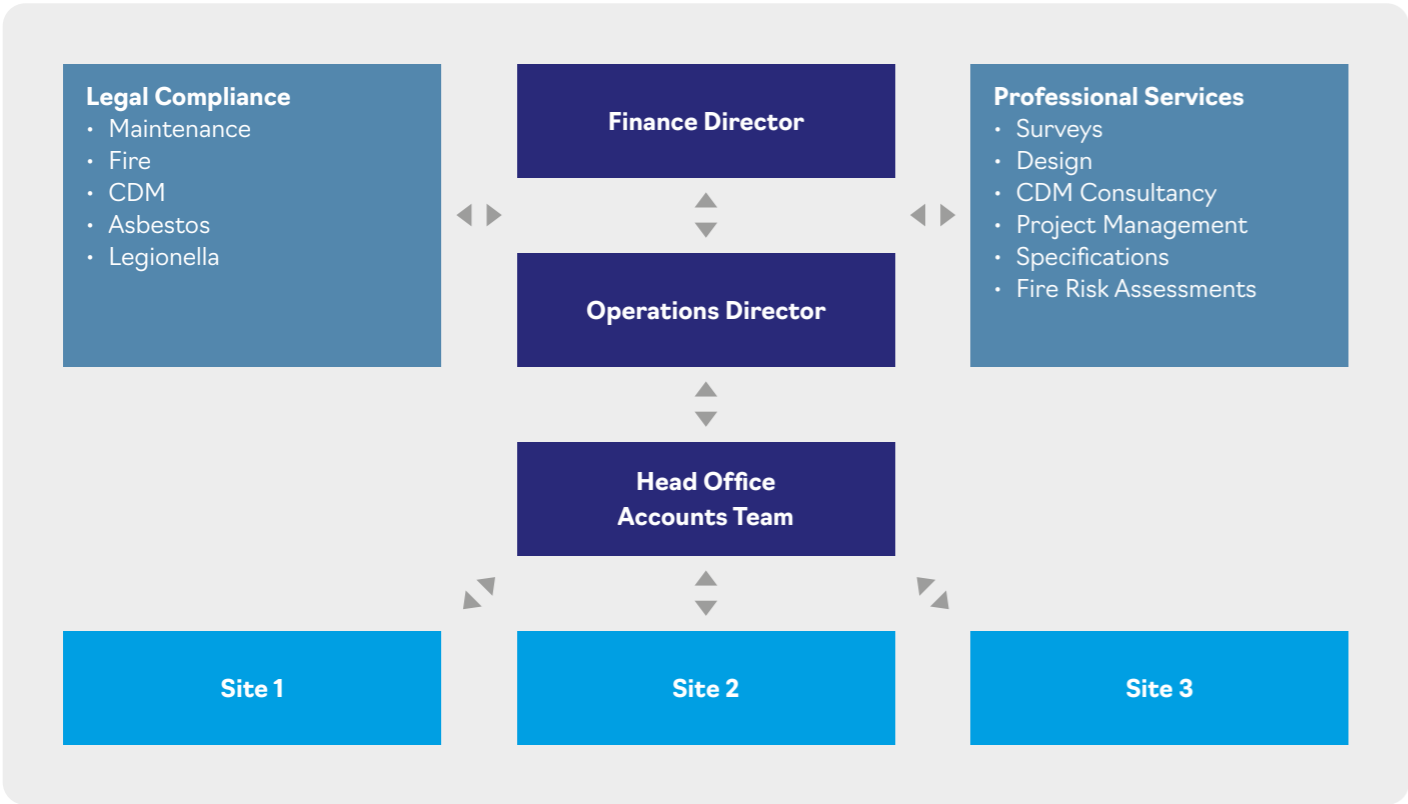
Comparing FM Models

Typical in-house model

- ✗ Personnel and HR problems
- ✗ Holidays, sickness, lateness and other contractual necessities
- ✗ Specialist HR knowledge, skills and the associated costs
- ✗ Underskilled contractors
- ✗ Contractor vetting, certs, RAMS, waste and renewals

Typical contracting model

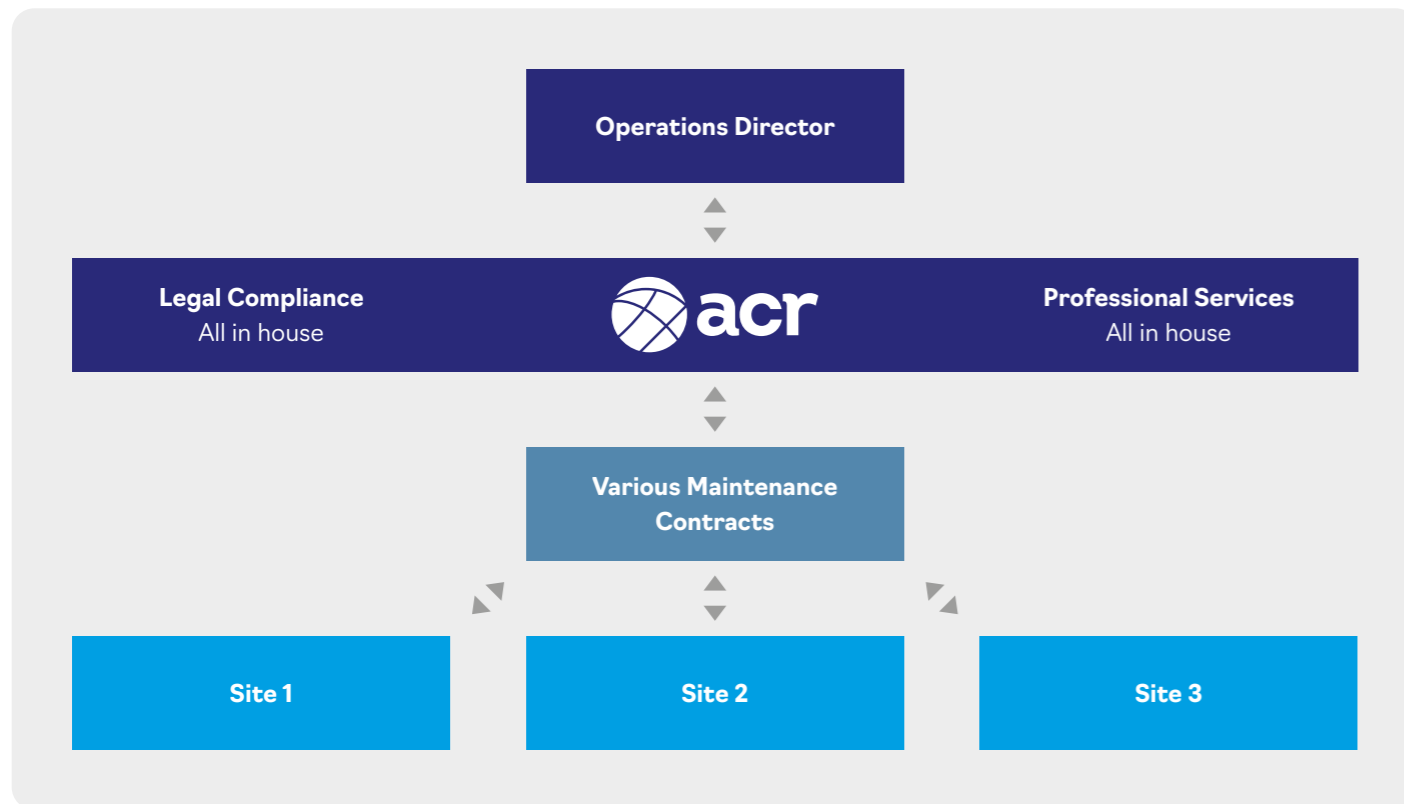
- ✗ Calls directed to automated system
- ✗ Operatives on the phone unfamiliar with your building
- ✗ Call handlers without in-depth FM knowledge
- ✗ Difficulties in addressing complacency or poor performance
- ✗ Ongoing issues for extended periods without improvement



ACR Managing Agent Model

Key benefits

- ✓ Each project is led by a Director
- ✓ We action site surveys and familiarisation immediately
- ✓ Contractors are managed by us from our approved database
- ✓ Replacing an under-performing contractor is quick and easy
- ✓ Technical Helpdesk is answered by a real person 24/7
- ✓ Reactive and planned maintenance handled by FM professionals



Our Core Values

We believe in

- Providing the highest quality in all aspects of our work
- Knowing our clients and anticipating their needs
- The finer details and great presentation
- Building and maintaining great relationships
- Meeting problems head on
- Communicating well with colleagues and clients
- Delivering on our promises
- Enjoying what we do

Our clients



Legal Compliance



Have complete peace of mind when you're up to date with fire safety, building regulations and legislation.

Changes to regulations and laws make compliance audits vital. Here is an example.

Turnover	Fine for Corporate Manslaughter	Fine for Breach in H&S Regulations
Over £50 million	£20 million	£10 million
£10-50 million	£7.5 million	£4 million
£2-10 million	£2.8 million	£1.6 million

The Fire Safety Law came into force on the 1st October 2006 and the HSE are now funded by fines. The table above shows the Sentencing Council guidelines for fines in relation to the Corporate Manslaughter and Homicide Act 2007.

Refresh your approach to facilities compliance

Our FM service model allows you to remain focused on your core business while we ensure compliance, implement cost savings and create maintenance forecasts.

"Ansell Electrical Products Limited engaged ACR to navigate us through the mire of Compliance and Legislative issues that we were faced with as a steadily expanding company. To this end, ACR have been very professional and highly instrumental in bringing Ansell right up to speed with our obligations and requirements, making sure we are fully compliant. ACR are always on hand to guide and advise and we at Ansell would have no hesitation in recommending them."

Accounts Manager, Ansell Electrical Products



Drone Services



We offer high-definition aerial photography and video services to assist with surveys, inspections and building progress.

Drones can rapidly cover large areas and hard-to-reach locations. Using a drone is cost-effective, safe and gives you swift access to vital data you might otherwise find more difficult to access.

From drone information you can visualise, estimate, analyse, monitor and inspect. Ask about using drones for inspection and surveys.

- Building Surveys
- Roof Surveys
- Condition Surveys
- Gutter Inspections
- Cladding Inspections
- Structural Visual Inspections
- Construction Progress
- Dilapidation Surveys

Let's Work Together

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